Puppet Resident
Staff Augmentation Services

Who will benefit?

Are you faced with continued growth, complexity, budget or staffing constraints, and disruptions due to competing priorities? If so you most likely do not have the resources or time required to learn, integrate, and realize the full benefit of new technology to meet your desired outcomes.

A Puppet professional acting as an extension of your team can help by delivering on a pre-determined set of tasks required to help you drive success for your existing Puppet installation.

Business challenge

Increased business demands and pressure are forcing IT organizations to seek alternatives to rapidly and successfully deliver projects. Delays and conflict across multiple teams prevent them from fully leveraging IT assets to achieve desired outcomes. The Puppet Resident service enables organizations to overcome internal challenges by accelerating project delivery utilizing vast Puppet expertise.

Customer benefits

- Eliminate skill and resource gaps with full time Puppet expertise
- Knowledge transfer for key Puppet practitioner
- Reduced constraints on internal resources
- Minimize risk while meeting aggressive timelines
- Ensure best practice alignment
- Environmental documentation to help provide long-term guidance

Expected outcomes

- Improved Puppet code development practices
- Improved Puppet code base and tooling quality
- Optimized Puppet environment adhering to best practices
- Faster ROI, improved service levels
- Puppet alignment to desired business outcomes

What you can expect

Resident services offer much more than staff augmentation. A Puppet Resident is an extension of your team who utilizes their Puppet expertise to deliver on a variety of tasks tailored to meet your specific needs.

Puppet resident activities:

- Accelerate additional use case alignment to meet business demands
- Enhance existing development practices
- Improve Puppet code against best practices and proper design patterns
- Operational management and maintenance of existing Puppet infrastructure
- Help expand existing node footprint to support business requirements
- Provide tooling improvements to develop Puppet code
- Provide hands-on knowledge transfer for your dedicated Puppet practitioner

Assumptions

- This is a 3-month minimum engagement
- The current environment is functional with Puppet workflows in place
- This is a blended remote and onsite service
- This is a non-deliverable based service
- Pricing will vary based on duration and required skills

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